



Involuntary Discharge Policy

A consumer may be discharged from treatment involuntarily when certain circumstances occur. OMHS makes every effort to maintain a safe environment in the clinic for staff and consumers. In addition, effective treatment requires a commitment from consumers around attendance and responsibility for their share of the cost of treatment. OMHS shall make every effort available to resolve any disputes about continuation of treatment.

A consumer **shall** be evaluated for discharge from treatment when any of the following occur:

1. The consumer physically assaults a staff member or other consumer of OMHS, LLC.
2. The consumer verbally threatens a staff member or other consumer of OMHS, LLC.
3. The consumer damages property of OMHS, LLC, any staff member or another consumer.
4. The consumer displays chronic harm or threat to self or other **and** is not in compliance with the treatment plan developed collaboratively with the clinician(s).

A consumer **may** be discharge from treatment when the following occur:

1. The consumer is unable to pay for treatment, the fee agreement has not been honored by the consumer, or when changes are made in benefits and covered services by a third party, such as an insurance policy, which results in non-payment for treatment provided.
2. There have been 3 failed appointments in which the consumer did not attend a scheduled therapy appointment and failed to notify the clinic.

The consumer shall be notified in writing of the reason for discharge, the effective date of discharge, and resources available to the consumer for further treatment. Any questions about this can be addressed to: Mary Sella, LCSW, Clinic Director.

Consumers shall have the right to have the discharge reviewed prior to the date of discharge by:

Behavioral Health Certification Section
Division of Quality Assurance
1 West Wilson Street, PO Box 2969
Madison, WI 53701-2969.

Prior to discharge, the consumer may make use of the clinic grievance procedure, and any other legal action available including a grievance or action under Ch 51.61, Stats.

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